

Be Doggone Smart at Work Presentation Agenda

- **Why do dogs bite?**
 - Most dogs don't bite
 - Causes of bites
 - Offense/Defense
 - Predation
 - Trespassers are targets
 - Bite Triggers
 - Threats to resources
 - Fear
 - Frustration
 - Movement

- **Interpreting dog body language**
 - How do dogs communicate?
 - How do dog warn us?
 - Displacement behaviours
 - Arousal: becoming alert
 - Considering the context
 - Fear
 - Examples of emotional states
 - Fearful
 - Confident
 - Uncertain
 - Changing moods

- **Break**

- **Bite risk assessment**
 - The components of risk
 - Exposure assessment
 - Hazard assessment
 - Risk Assessment
 - Risk Assessment Quizzes

- **Course of action**
 - Avoid Contact
 - If There is Contact
 - Defensive action
 - How to calm a dog
 - How to distract a dog
 - If you are knocked down
 - Don't run
 - In case of attack
 - Risk Tolerance
 - Risk Assessment Examples

- **The role of fear**

- **Incident Scenarios**

- **Question and Answer**

For more about dog bite prevention and body language please visit www.doggonesafe.com

To learn more about dog body language, enrol in the Basic Body Language on-line course. Enter the code **worksafe** to get 50% off the course enrolment fee of \$30.